

Inclusion, Support, Belonging

ANNUAL REPORT 2025 | 2026

Community Living VICTORIA

CELEBRATING 71 YEARS

Community Living
VICTORIA

ANNUAL REPORT 2025 | 26

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Shauna Perkins – QUALITY ASSURANCE DIRECTOR
Erin Cowderoy – PROGRAM DIRECTOR
Crystelle Jensen – PROGRAM DIRECTOR
Corey Krahn – PROGRAM DIRECTOR
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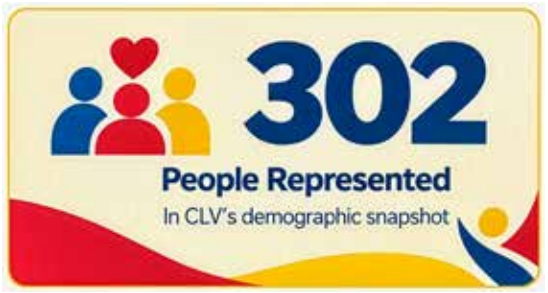
LIFETIME MEMBERS

Wendy-Sue Andrew
Roy Easterbrook
Jane Holland
Joan Kjargaard
John Stevenson
Linette Baker
Cathy Macdonald
Ellen Tarshis
Julie Hickey
Rob Taggart



Supporting our community for over 70 years

Since 1955, Community Living Victoria (CLV) has supported people with intellectual disabilities and their families. CLV was founded by a group of parents who said no to institutions and believed their children deserved opportunities to be included in community life, to learn, to increase their independence, and to participate fully in their communities. Today, CLV is the largest nonprofit service provider on Vancouver Island, and we continue to promote the rights, choices, and contributions of the people we support.



Our mission is simple: **to empower people to enhance their quality of life through self-determination**, while our vision is that **people are living a life of their choice.**

Everything we do is guided by our core values of **Inclusion, Support, and Belonging**. We believe every person has unique strengths and talents, deserves respect and meaningful opportunities, and should be supported to make choices about their own life.

As we look ahead, we do so with deep gratitude for the people and families who trust us, the dedicated staff and volunteers who bring our mission to life every day, and the donors, partners, and community members who continue to stand with us. Their kindness, commitment, and belief in inclusion help make CLV a welcoming place where people are valued, celebrated, and supported to live lives of meaning, connection, and choice.



Working Together, Making a Difference

UPDATE FROM OUR BOARD CHAIR



Mike Chadwick
CLV BOARD CHAIR

As Chair of the Board of Directors, I am pleased to reflect on another year of progress, resilience, and commitment at Community Living Victoria.

Throughout the year, the Board has remained focused on supporting the organization's mission while ensuring strong governance and long-term sustainability. On behalf of the Board, I want to express our continued confidence in Executive Director Mike Jensen and the leadership team. Their dedication, professionalism, and commitment to providing high-quality supports have been evident in every aspect of CLV's work.

One of the Board's major areas of focus has been the advancement of CLV's affordable housing initiative. While the project has faced challenges due to the current lack of available BC Housing funding, important groundwork has been completed, including securing the removal of the property from the Heritage Registry and moving forward with redevelopment planning. Although the project is temporarily paused, the Board remains committed to pursuing this important opportunity when funding becomes available.

The Board also recognizes the significant contributions of those who have helped strengthen our governance practices. Over the past year, considerable work has been undertaken to review Board policies and reporting processes to better align with the Carver Model of Governance. This work reflects our commitment to continuous improvement and ensuring that the Board remains an effective and accountable steward of the organization.

Behind every achievement at CLV is a dedicated team of staff, volunteers, families, community partners, Foundation directors, and Board members. I am continually inspired by the passion and commitment shown by so many individuals who work together to create opportunities for inclusion, support, and belonging. Their efforts help ensure that people supported by CLV can live meaningful, self-directed lives as valued members of their communities.

As we look ahead, the Board remains optimistic about the future. Community Living Victoria continues to be a strong and respected organization, guided by clear values, dedicated leadership, and a shared commitment to the people we support. On behalf of the Board of Directors, thank you to everyone who contributes to our success. Together, we will continue building a more inclusive community where everyone has the opportunity to thrive.

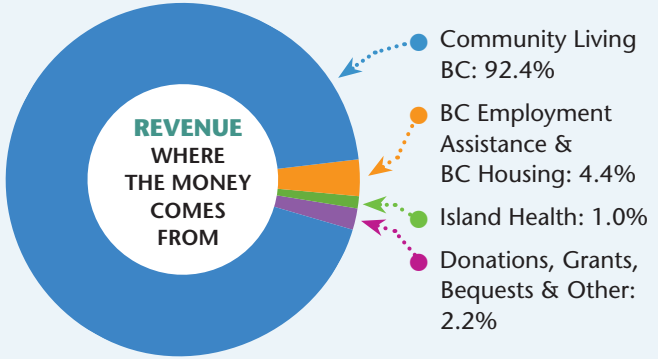


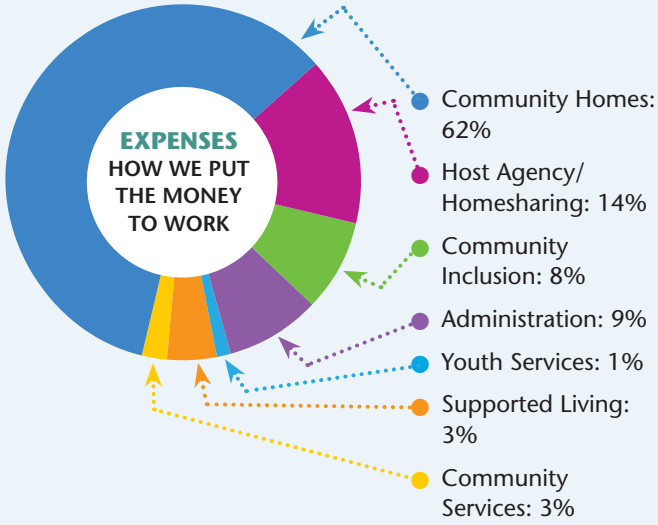
Mike Chadwick
Board Chair, Community Living Victoria





Financial Information 2025/2026







UPDATE FROM OUR EXECUTIVE DIRECTOR



Mike Jensen,
CLV EXECUTIVE DIRECTOR

As we reflect on the 2025–2026 year, Community Living Victoria has continued to move forward with purpose, resilience, and a deep commitment to the people we support. Our work remains grounded in a simple but powerful belief: every person deserves to live a life of choice, dignity, belonging, and opportunity in community.

This past year has been one of meaningful progress across our organization. We continued to respond to increasingly complex needs, strengthened our services, invested in accessibility, advanced important housing priorities, and deepened collaboration across the community living sector. Through it all, CLV remained focused on empowering people to enhance their quality of life through self-determination.

I am grateful for the leadership, professionalism, and steady commitment of CLV's management team, employees, Board of Directors, Foundation Board, families, community partners, donors, and funders. The strength of this organization is reflected in the people who show up every day with care, creativity, and a shared belief in inclusion, support, and belonging.

Strategic Plan in Action

Now in the second year of our Strategic Plan, CLV continues to be guided by clear priorities that reflect who we are, what we value, and where we are going together. Our mission is to empower people to enhance their quality of life through self-determination, and our vision is that people are living a life of their choice.

Our core values—Inclusion, Support, and Belonging—continue to shape our decisions, our culture, and our daily practice. These values remind us that people's strengths and talents should be celebrated, that support must be personalized and grounded in choice, and that everyone deserves respect, security, stability, growth, and meaningful connection.



Progress on Strategic Priorities

Housing

Housing remains one of the most pressing issues facing the people we support and our broader community. Over the past year, CLV made significant progress on plans towards our affordable housing project at our Cedar Hill site. Planning and design work have been completed, the building has been deregistered from the heritage registry, and a rezoning application has been submitted to Saanich to support future residential use.

Although funding through BC Housing is not currently available for a project of this scale, CLV is well positioned to move forward when opportunities reopen. In the meantime, we continued investing in accessible homes and adaptations. The individuals of our McKenzie home moved into a fully accessible rancher in September; more details on this project are included in the community homes section of this report. We also completed accessibility improvements at Twin Oaks and have started renovating the bathroom at Lindsay. Our next priorities are improving bathroom accessibility at Mariposa and Jeffree, all with the goal of supporting people to age in place meeting their increasing accessibility needs.

Funding and Sustainability

CLV continues to focus on strengthening long-term sustainability while meeting the current needs of the people we support. Our core funding remains through Community Living BC, and we continue to pursue opportunities that broaden and diversify our resources. Over the past year, grants supported training, transportation, and food security, while the Victoria Community Living Foundation led events and initiatives that raised both funds and awareness in the community.

Workforce

CLV's employees are at the heart of everything we do. This year, we continued investing in training, leadership development, staff wellness, and respectful workplace practices. These efforts strengthen organizational culture and help ensure the people we support receive high-quality, person-centred support from staff they know and trust.

Technology and Communication

Technology continues to play an important role in strengthening communication, service delivery, and organizational efficiency. In December 2025, CLV launched a new website that is more user-friendly and easier to navigate, with clearer information about our programs, services, access pathways, and resources. We also expanded our social media presence to better connect with families, employers, job seekers, youth, and the broader community.

Internally, we completed a technology needs assessment to identify training priorities for our leadership team and began offering practical skill-building opportunities, including Excel training. These investments help CLV remain responsive,





connected, and better equipped to support effective collaboration across programs.

Collaboration and Community Impact

Community Living Victoria continues to play an active leadership role within the community living sector through advocacy, collaboration, and shared learning. Participation in provincial and local networks helps CLV stay informed, contribute to important sector conversations, and bring emerging best practices back into our organization.

Through the BC CEO Network, CLV contributes to provincial discussions on key issues affecting people with disabilities, families, and service providers. Our leadership team also participates in networks focused on finance, human resources, quality assurance, accreditation, and service improvement. These relationships strengthen our ability to learn from others, share what is working, and improve outcomes for the people we support.

Our strategic plan is more than a document. It is a reflection of who we are, what we value, and where we are going together. The updates we've shared show that CLV is making meaningful progress across our key priorities — housing, funding, workforce, technology, and collaboration — while staying grounded in our mission to empower people to enhance their quality of life through self-determination.

We know there is still important work ahead. Some goals will take time, persistence, and strong partnerships to achieve. But what gives me confidence is the commitment I see across this organization every day — from our staff, leadership team, Board, families, community partners, and the people we support. Together, we are building an organization that is responsive, inclusive, and focused on the future. We are strengthening our foundation so that people supported by CLV can continue to live lives of choice, belonging, and opportunity in their community.

Thank you for your ongoing support, your trust, and your shared belief in this work. We are proud of the progress we have made, and I am excited about what lies ahead for Community Living Victoria.

Gratitude and Appreciation

To our Board of Directors, I extend my sincere thanks for your leadership, oversight, and commitment to strong governance. Your guidance helps ensure CLV remains accountable and values-driven.

To our Foundation Board, thank you for your dedication to our organization and to the people we support. This has been an incredible year of activity, with many opportunities to provide meaningful financial support across our programs.

To our staff across all programs and departments, thank you for your professionalism, compassion, creativity, and resilience. The work you do each day has a profound impact on people's lives, and CLV is stronger because of your commitment.

Last and not least, I thank the membership, the people we support, their families, and our community partners for your trust, your collaboration, and the voices that continue to shape our organization.

Looking Ahead

As we look ahead to the coming year, Community Living Victoria remains committed to listening, learning, and evolving while staying grounded in our mission and values. Together, we will continue to focus on inclusion, accessibility, strong supports, and building a sustainable organization that puts people first.

Thank you for being part of Community Living Victoria and for your continued support.

With appreciation,

Mike Jensen, Executive Director
Community Living Victoria



A Home Is More Than a House

COMMUNITY HOMES

Community Living Victoria operates 17 community homes throughout Greater Victoria and surrounding communities, providing 24/7 support to 69 individuals. Dedicated staff assist with all activities of daily living, including personal care, health needs, meal preparation, transportation, community participation, and building meaningful relationships.



For more than 30 years, the individuals who live in the McKenzie home have been part of the vibrant Cook Street Village community. Situated in a large three-story character home, it has been a place filled with friendship, memories, and strong connections to neighbors and local businesses.



As the individuals have aged, their needs have changed. The stairs that were once a part of daily life have become increasingly challenging, making accessibility a growing concern. At CLV, we believe that people should be able to remain with the people they know and trust as they age. We are committed to supporting individuals through every stage of life by providing accessible homes and supports that promote dignity, independence, and quality of life.

To make this possible, CLV purchased a rancher-style home in Gordon Head and completed extensive renovations to create a fully accessible living environment. The new home includes barrier-free entrances, accessible bathrooms, lifts, and other features designed to meet changing needs enabling the individuals to age in place.

Most importantly, the individuals who have shared a home and life together for more than three decades will be able to remain together. Rather than moving to separate locations to accommodate their changing needs as they age. they will continue living with their friends and familiar support staff in a home designed for their future.





CLV is committed to providing safe, inclusive homes for all 69 individuals who live in one of CLV's 17 community homes. These family-style homes promote independence while ensuring each person's support needs are met with care, respect, and dignity. Every day, people are supported to enjoy a wide range of community activities, holidays, parties, family gatherings, friendships, and everyday moments that bring joy, connection, and meaning to their lives.

A house is not what makes a home. It is the people, relationships, laughter, celebrations, quiet moments, and memories created under each roof that give a home its heart. For the individuals moving from McKenzie to Gordon Head, this new home represents more than accessibility; it represents continuity, belonging, and the comfort of knowing that the people who matter most will continue to be part of their everyday lives. It is a beautiful reminder that when people are surrounded by care, friendship, and possibility, a house truly becomes a home.



HOME SHARE

Home Share supports individuals in home-sharing arrangements, enabling them to choose a living arrangement that is specifically designed to meet their needs and lifestyle preferences. It also provides opportunities to establish meaningful relationships and social connections within their communities.

A safe, stable, and welcoming home is far more than a place to live. It is the foundation for a meaningful life, where people can build relationships, develop independence, and feel a genuine sense of belonging. At CLV, we know that when people have a home where they feel safe, respected, and valued, they are better able to pursue their goals, participate in their communities, and enjoy the quality of life they deserve.

Equally important are the connections that surround a person. Strong relationships with family, friends, neighbours, support staff, and community members create a network of care and belonging that helps people feel secure, connected, and supported through life's challenges and celebrations. These connections reduce isolation, strengthen well-being, and provide the confidence that comes from knowing there are people who care.

By creating homes that foster safety, stability, choice, and meaningful relationships, we help ensure that people not only have a place to live, but also a place where they can truly thrive, grow, and feel connected to their community and to one another.

Mathew has enjoyed sharing a home with his home share providers, Ken and Deb, for over 20 years. During that time, their home has become much more than a place to live; it has become a place where Mathew feels known, valued, and truly part of a family. The long-standing bond he shares with Ken and Deb has provided a strong foundation of trust, stability, and belonging, giving Mathew the confidence to live a full and active life while knowing he is surrounded by people who care deeply about him.



With Ken and Deb's encouragement and support, Mathew pursues the activities that bring him joy and purpose. He participates in Special Olympics sports such as bowling and, most recently, took up golf this past spring. Mathew has also been working at his favourite coffee shop for over 20 years, where he takes great pride in his role and the relationships he has built there.

This year marked an exciting new chapter as Mathew and his Home Share providers moved into a new home together. He now enjoys the added independence of having his own bathroom and shower, the opportunity to meet new neighbours, and the chance to use the complex gym, where he and Ken regularly work out together in support of Mathew's health and wellness goals. For Mathew, Home Share has created a lasting sense of family, connection, and home — one that has supported him for more than two decades, with many more meaningful years still to come.



SUPPORTED APARTMENT LIVING

Supported Apartment Living (SAL) is about much more than having a place to live; it is about creating a home, building meaningful relationships, and being part of a community where people feel connected, supported, and able to thrive. Participants enjoy the independence of renting their own apartments or living in their own condos, while still having regular support in place to help them succeed. CLV provides assistance with budgeting, meal planning, cooking ideas, and personal goals, helping each person build confidence in daily life. Because many SAL participants live close to one another in an ideal location near grocery stores, banks, medical clinics, pharmacies, and major bus routes, they are able to stay connected, support one another, and enjoy the friendships and community that make independent living feel meaningful and secure. SAL provides daytime assistance while encouraging people to live as independently as possible, with the right supports around them to grow, participate, and belong.

This year, participants in our Supported Apartment Living program showed what is possible when independence is strengthened by meaningful support, friendship, and community. Their achievements reflect determination, confidence, and the value of having people around them who encourage, celebrate, and believe in their success. Lidia and Jennifer earned spots at the Special Olympics Nationals, an outstanding accomplishment that speaks to their commitment, perseverance, and the pride shared by everyone in the program who cheered them on. Lidia also experienced a new milestone when CLV funding helped provide training wheels for her bicycle, giving her the confidence and stability to ride alongside her friends for the first time. What may seem like a simple ride became something much more meaningful: a moment of independence, belonging, and joy shared with others.





Other milestones also reflected the importance of persistence and advocacy. Scott and James received approval for extra hours to attend an additional day at their Community Inclusion program each week, creating more opportunities for connection, skill-building, and participation in the community. These added hours are more than extra time in a program; they represent more chances to build relationships, enjoy routine, develop confidence, and take part in activities that matter to them. Across SAL, these successes are rooted in the balance between independence and support, allowing each person to make choices, pursue goals, and remain connected to the people and places that help them thrive.

The sense of community within SAL was especially clear during the Christmas celebration, when participants came together to share experiences, enjoy one another's company, and celebrate the joy of the season. Home-cooked meals prepared by staff, Christmas crackers, cookie decorating, laughter, and time spent with friends helped create a warm and memorable gathering that reflected the close relationships within the program. It was a meaningful reminder that SAL is not only about independence, but also about belonging, friendship, and having people to celebrate life's special moments with. Even outings became brighter when a long-awaited radio repair was completed and a new radio brought music and songs back into the van, turning everyday trips

into shared moments of fun and connection.

SAL also created space for people to shine in their own way through "SAL's Got Talent," where participants had the opportunity to share their gifts, celebrate one another, and experience the encouragement of a supportive community. Together, these moments tell a larger story of achievement, belonging, independence, and connection. Supported Apartment Living gives people the opportunity to live in their own homes while knowing they are part of a caring community where friendships grow, successes are celebrated, and the right supports are in place for each person to keep building a life that is meaningful, connected, and their own.



SUPPORTED INDEPENDENT LIVING

CLV's Supported Independent Living Program (SIL) provides weekly support to 27 individuals. Our work in SIL is founded on the principle that everyone deserves to live with dignity, make personal choices, and direct their own lives. We aim to meet the changing needs of our participants as they proceed through the stages of their adult lives by focusing on health literacy, problem-solving, peer support, self-advocacy, self-determination, safely aging in place, and individual and systems advocacy. The flexible support hours can be used for attending medical appointments, accessing other community supports, managing personal finances, visiting the food bank, or improving conflict resolution skills to confidently handle difficult conversations. Additionally, we manage subsidies through BC Housing to provide affordable housing options.

For Stefanie, being part of her community means much more than simply getting out of the house. Stefanie has spent decades building friendships, participating in community activities, and creating a life that is uniquely her own. She receives flexible support from CLV's SIL and Host Agency programs, which enables her to stay connected, make choices, and continue participating in the places and relationships that matter most to her.

Another important part of Stefanie's CLV story is her long connection with Supported Independent Living (SIL). Stefanie joined SIL in the 1980s and, along with several other participants, worked at a tearoom in the Royal BC Museum. She has been part of the program throughout her adult life. Like many people, her needs have changed as she has aged, but her wish to remain connected to her community has not. The SIL team continues to support Stefanie to age safely in the home where she has lived independently for the past 30 years.

The SIL program has evolved alongside Stefanie's life. Early support focused on practical needs such as grocery shopping, transportation, appointments, and daily routines. As Stefanie's circumstances and abilities changed, everyday tasks such as reading medication labels, finding items in her home, preparing meals, completing household chores, and safely getting around became more difficult. The SIL team worked with Stefanie to find supports that helped her continue doing as much as possible for herself.

When medication management became difficult because of Stefanie's limited vision, the SIL team worked with Stefanie, her physician, Island Health, and her pharmacy to create a system that helped



her manage her medications more independently. When caring for her home became harder, the team coordinated added home support and a deep cleaning service. As her mobility declined, they worked with occupational therapists and the Red Cross to arrange suitable equipment and advocated for supports that encouraged mobility rather than replacing it unnecessarily. And when her vision made reading nearly impossible, SIL connected Stefanie with the Canadian National Institute for the Blind (CNIB), where private donation funds helped provide her with a new CCTV magnifier. This gave Stefanie the ability to read again and return to simple pleasures she had missed, such as word searches and colouring.



In April 2025, Stefanie fell and experienced a serious leg fracture that required surgery and a seven-month hospital stay. Her recovery brought another significant transition: the SIL team became part of a much larger circle of support, coordinating closely with hospital staff, CLBC, occupational therapists, physiotherapists, Island Health, family members, and other service providers throughout both the discharge and planning processes. We advocated for Stefanie's needs, including involvement from Island Health's Enhanced Discharge Team and overnight support through MONT (Mobile Overnight Team). MONT visits Stefanie twice during the night to ensure she can safely get to the bathroom without fear of falling—an especially important support given that a second fall after she returned home in November 2025 resulted in another four-month hospitalization in 2026. Through persistent coordination and advocacy, we helped ensure that appropriate supports were still in place for Stefanie to return home safely and continue living as independently as possible.

Throughout Stefanie's journey, her goals have remained the same: to live as independently as possible. For CLV, this has meant changing supports to maintain her independence rather than taking it away. Sometimes that meant encouraging her to use her walker when being pushed in a wheelchair would have been easier. It meant finding equipment that increased her safety without unnecessarily limiting her abilities. It meant advocating for services and helping Stefanie navigate challenges that would have been overwhelming on her own. Most importantly, it meant listening to Stefanie.



Together, Host Agency and Supported Independent Living provide two different but complementary pieces of Stefanie's support network. Host Agency helps Stefanie engage with the community she has spent a lifetime building. The SIL program helps create the foundation that allows her to continue living independently within it. Stefanie's story is a reminder that independence does not mean doing everything alone. Often, independence means having the right people alongside you, people who know when to step in, when to step back, and how to help you keep living the life you want.

Community Support

FAMILY SUPPORT

Family Support (FS) continues to be in high demand and remains a vital service in our community. A steady growth in the complexity of challenges families are facing and a need for advocacy across multiple systems to bridge gaps in service persist. Families remain the primary source of referrals, and youth in transition have represented over 80 percent of the complex support needs requiring advocacy this year.

From January to June 2026, CLV Family Support provided direct support to 39 clients and indirect support to 120 individuals through phone consultations. Requests for direct assistance with navigating and advocating within complex care systems accounted for 77% of clients. Key requests for support included youth transitioning to adulthood, complex medical needs, housing instability, and mental health and substance use challenges. Representation Agreements remained a major area of support, accounting for 50% of Family Support requests. CLV Family Support also facilitated formal opportunities to strengthen community connections and conducted surveys that enabled individuals to contribute their lived experiences to the CLBC Strategic Plan.

Allistar's Story

Allistar is Maryvonne's son and is in his 30s. He lives at home and has complex medical care needs. For several years, he has been waiting for placement in a medically supported residential home through CLBC. Allistar relies heavily on routine, and it has taken years for him to feel secure and comfortable in his daily life. A move will take time and planning to be successful.

Since Allistar's father passed away in 2000, Maryvonne has been managing his care largely on her own. As Allistar gets older, his physical health and mobility continue to decline, making it increasingly difficult for her to support him safely at home.

Despite being identified as a priority and regularly discussed in CLBC residential placement meetings, there is no home available for him. Maryvonne fears that he will only receive a placement once their situation reaches a crisis point. By then, she worries there may be little choice about where he goes and that the placement may not meet his unique medical and support needs.



As a parent well into retirement, Maryvonne finds it heartbreaking to see how limited residential resources are for young adults with developmental disabilities and complex medical needs. Her dream is simple: for Allistar to have a home where he is happy, well cared for, and able to build friendships and meaningful connections. She hopes he can transition gradually, with the time and support he needs to adjust successfully.

Throughout this journey, Maryvonne has been deeply grateful for the support of CLV Family Support. The team has helped her navigate community resources and organize plans for a future transition and has attended meetings alongside her so she can better understand a complicated system.

Unfortunately, Maryvonne often feels as though the system is broken. She believes families like hers should not have to wait for a crisis before support becomes available. She wants the best for her son: a place he can call his own, where he is safe, happy, connected to others, and receives the care he deserves.

~ Maryvonne, Allistar's Mom

Thank you to Inclusion BC and the Office of the Advocate for Service Quality for collaborating with Family Support to advocate alongside families and individuals:

"Inclusion BC feels very fortunate to continue collaborating with CLV's Family Support team and the Advocate for Service Quality in situations where people face complex circumstances. People's needs are not being met, and they are often referred between systems of support or care without reaching meaningful solutions. Collaboration with community, health, and government partners has been instrumental in creating stepping stones to help people who need support make progress.

"A key approach Inclusion BC has brought to its collaborations with larger teams is a strong person-centred focus, ensuring that the person's needs are met, along with mutual recognition among partners that everyone is invested in the person's well-being. As advocates, the team has had to push for creative, out-of-the-box solutions, but through mutually respectful conversations, it has found a couple of ways forward. Although not everything has been figured out, partners remain engaged and connected. Thank you for the ongoing collaboration and support."

— Erika, Inclusion BC

"The Office of the Advocate for Service Quality (OASQ) is grateful for another year of collaboration and combined advocacy with Community Living Victoria and Inclusion BC. Over the years, the needs of CLBC-funded individuals with the most varied and high needs have become even more complex.

"Combined with this reality, it has never been clearer that the scarcity of government funds and resources results in everyone having to 'do more with less.' The OASQ experiences this hard reality especially in cases where individuals continually do not receive crucial assessments and residential resources.

"Each organization brings a different set of skills and experiences to the table. By leveraging those strengths, the partners have the best chance of helping CLBC employ a truly person-centred focus and provide the services and supports people need to thrive. We are grateful to collaborate and advocate with CLV and Inclusion BC.'

— Cary, BC Advocate for Service Quality



Family Support operated this year solely on a grant through BC Gaming.

Families access supplemental support through grants such as the McAdams Foundation, Variety, housing grants, and Bear Essentials.

This year, Family Support received $7,500 in Campership funds and continues to distribute last year's $8,500 grant from Santa's Anonymous to families with children aged 17 or younger who require financial support for groceries and respite care.

PARENT SUPPORT PROGRAM

Our Parent Support Program (PSP) offers long-term, in-home support to parents with intellectual disabilities living in Greater Victoria. We provide hands-on assistance and skills training to help parents meet the diverse needs of their families. Support includes guidance in child development, age-appropriate play, home safety, and community safety. We also help families connect with community resources and navigate government, education, and health systems.



While some families in the program are just beginning their parenting journey, others are starting to watch their children transition into adulthood. This can be a significant adjustment, as parents support their children in becoming more independent while gaining the time and flexibility to pursue their own interests and goals.

One such parent is Tanya, whose youngest son is nearing adulthood. As her parenting role evolves, Tanya has been able to focus more on two important passions: art and self-advocacy.



Tanya is a talented artist who loves to explore new methods to create art pieces full of whimsy and delight. Her artwork has not only been a source of joy for Tanya, but it has also been an inspiration to many who have had the opportunity to experience it. In the fall of 2025, PSP supported Tanya in applying to have her art included in an exhibition put on by an organization called VIDEA. "The Belonging Gallery" sought to honour and showcase the art of people with disabilities. The theme of this exhibition was "What does inclusion mean to you?" and the exhibition provided artists with a platform to share their perspectives, stories, and creative expressions.

Not only was Tanya's art featured in this exhibition, but she was also invited to participate as a vendor at VIDEA's annual winter fair and introduced to future opportunities to share her work. In addition, PSP has witnessed Tanya's growth as a strong advocate for herself and encouraged her to join the newly formed self-advocate committee at CLV, where she can continue to use these skills to inspire future change. While Tanya is close to raising four children to adulthood, PSP has had the privilege of supporting her and her family for several years on that journey.





This year, PSP welcomed two new families into the program. PSP had the privilege of meeting these wonderful families where they are and supporting them with the steps they would like to take to meet their family's unique goals. Whether families are new to the program or have been receiving support for years, it is inspiring for PSP to see the growth, pride, and sometimes relief that parents feel when they are able to see progress in areas that have often felt challenging. Seeing these successes continues to reinforce the value and impact of the program.

Overall, the Parent Support Program continues to make a meaningful difference by walking alongside families through every stage of parenting. By offering practical guidance, encouragement, and connection to community resources, PSP helps parents build confidence, strengthen family relationships, and create opportunities for both parents and children to grow, thrive, and feel supported.

HOST AGENCY

Our Host Agency service works in partnership with individuals and families who have chosen to receive individualized funding (IF) from Community Living British Columbia. IF enables people to choose the supports and services they need, at times that work best for them, and with the people they choose to provide those supports. This means they can create options and choices that suit their lifestyle and preferences.



Building Community, One Adventure at a Time

As described in the Supported Independent Living section of this report, Stephanie benefits from support through CLV's Supported Independent Living program as well as the Host Agency program. Together, these two programs complement each other, enabling Stephanie to continue living independently in her own home with the right amount of support to maintain her independence while ensuring her needs are met and her life is full.



For Stephanie, community connection has always been an important part of life. With friendships that span decades and involvement in activities throughout Victoria, she is deeply connected to the people and places around her.

Through Community Living Victoria's Host Agency program, Stephanie receives individualized support from Melissa, someone she had known for several years before becoming her support worker. Their existing relationship provided a natural foundation of trust, familiarity, and mutual respect.

One of the strengths of the Host Agency model is flexibility. Together, Stephanie and Melissa build support around the things that matter most to Stephanie. Their days might include attending Church of Our Lord and Lunch Bunch, participating in community events, exploring local restaurants, meeting with friends, or simply keeping up with everything happening in the neighbourhood they both call home.

Stephanie's interests are wide-ranging. She enjoys community involvement, local events, Operation Trackshoes, advocacy, mystery stories, and maintaining a large network of friends and acquaintances throughout Victoria. Many of these relationships have been part of her life for more than 30 years.

Living in the same building, Stephanie and Melissa are neighbours as well as partners in support. Their relationship is reciprocal. While Melissa helps with planning, coordination, and navigating activities, Stephanie shares her knowledge of Victoria and Vancouver Island, often introducing Melissa, who moved from Alberta, to local traditions, favourite destinations, and community connections.

Whether helping organize plans with friends, supporting participation in community activities, or brainstorming future adventures, Melissa provides the extra support that helps Stephanie stay connected to the life she has built.

For Stephanie, Host Agency isn't about fitting into a program schedule. It's about having flexible, personalized support that helps her remain an active participant in a community she has spent a lifetime building.

Most importantly, Stephanie's story reflects what personalized support can make possible: a life filled with familiar faces, trusted relationships, meaningful routines, and new adventures. With the right support in place, Stephanie continues to thrive in her own home and community, surrounded by the connections that help her feel safe, valued, and truly at home,

Community Inclusion

Community Living Victoria operates four Community Inclusion programs: The Community Access Program (CAP) Satellite, Reflections and the Peninsula Community Inclusion (PCI(). Each program is tailored to the specific support needs of the participants with opportunities for community inclusion, learning new skills and spending time with friends.



COMMUNITY ACCESS PROGRAM (CAP)

Based in CLV's main agency building, the Community Access Program (CAP) helps people build relationships, connect with the wider community, and contribute to CLV's vision and mission. As Agency Ambassador, CAP Secretary Shelly Pudwell welcomes new staff and visitors and shares her firsthand knowledge of the program.

Throughout the year, people strengthened friendships and stayed active through activities suited to their interests and abilities. Weekly swimming built skills and confidence, while hikes and walks offered opportunities to explore Victoria's parks and trails. Music and dance brought people together through Lincoln's Friday music program, bi-weekly discos, the monthly "Joy of Music" group, and Embrace Arts classes and groups. Outings across Greater Victoria included the Malahat SkyWalk, Shawnigan Lake Museum, and the Gardens at the Horticulture Centre of the Pacific.

Relationships are central to CAP. Whether enjoying familiar activities, trying something new, or spending time together, people receive the support they need to participate in community life on their own terms, build confidence, and feel a genuine sense of belonging.

Together, these experiences created lasting memories and reflected CAP's greatest strength: helping people connect, participate, and engage meaningfully in their community.









SATELLITE

Based in Esquimalt, the Satellite gang enjoys a wide range of adventures that foster friendships, strengthen community connections, and give participants an active role in deciding how they spend their time. At monthly planning meetings, participants share ideas, suggest places to visit, and choose activities for the coming month. This person-centred approach promotes independence and self-determination, with staff providing support for planning, transportation, communication, and other needs so everyone can participate safely and confidently. This year, participants shared their favourite experiences and what they value most about Satellite. Their responses highlighted not only the variety of activities, but also the importance of belonging, companionship, and feeling welcome in the community:

"I like it here; I like everything." "I've liked meeting different people" and "going to different places like the petting zoo and different art installations." "It's so nice to talk to everybody." "Everyone is so kind and generous." "The activities I get to do make me want to come." These comments reflect the genuine relationships formed through the program. Participants value having people to talk with, friends to share experiences with, and opportunities to meet others across Greater Victoria. Whether enjoying coffee, visiting a local attraction, or creating art, each outing offers another chance to feel known, included, and connected.

This year's favourite memories show how choice and the right support can lead to meaningful community participation. Participants discovered new places, revisited familiar favourites, gained confidence in different settings, and shared experiences with friends. Staff provided practical support behind the scenes while encouraging each person to make choices, try new things, and participate as independently as possible.

Satellite looks forward to creating more opportunities for participants to enjoy Victoria, deepen friendships, and strengthen their sense of belonging. Monthly planning will continue to place participants' voices and choices at the heart of the program. With flexible, individualized support, people can keep exploring their community, building confidence, and gaining independence in ways that are meaningful to them.







REFLECTIONS

Located in the West Shore, Reflections is a Community Inclusion program for participants who require mobility support. This year, the arrival of a second accessible van greatly expanded the group's ability to choose where they wanted to go, travel together, and participate more fully in community life. Reliable, accessible transportation—combined with thoughtful planning and individualized staff support—helps remove barriers while allowing each person to be as independent as possible in making choices, taking part in activities, and building a life connected to the wider community.

The group made the most of these new possibilities, enjoying activities throughout Greater Victoria and beyond. A day trip to the Vancouver Aquarium, including the sea lion show, was a memorable adventure that gave participants an opportunity to travel farther from home and share a new experience together. Closer to home, weekly outings across Victoria and the South Island helped people become more familiar with local places, develop confidence in different community settings, and enjoy the routines and spontaneity that come with being active members of their community.



Relationships are at the heart of Reflections. Participants have continued to strengthen friendships within the program while also spending more time with people from Satellite and CAP. A shared movie at Star Cinema in Sidney and an all-program hot dog roast at Goldstream created relaxed opportunities to reconnect, meet new people, and enjoy a sense of belonging across CLV's Community Inclusion programs. These gatherings are about much more than the activity itself: they create shared memories, broaden social circles, and help people maintain relationships that matter to them.

In June, a partnership with the Aunty Collective brought Indigenous drumming to CLV and supported two individuals in connecting with their Indigenous identities. The experience demonstrated how community partnerships can create meaningful opportunities for cultural connection, personal expression, and belonging. With staff available to coordinate access and provide the right level of assistance, participants were able to engage in ways that reflected their individual interests and identities.

Reflections continues to show what is possible when accessibility, choice, and dependable support come together. The second accessible van has increased opportunities, but it is the participants' interests, relationships, and growing confidence that give those opportunities meaning. By balancing independence with the support each person requires, Reflections helps people remain connected, make their own choices, and take their place in community life without mobility needs standing in the way.





PENINSULA COMMUNITY INCLUSION

The Peninsula Community Inclusion Program is a home-based Community Inclusion initiative for some of the individuals who live at the Marin Park and Jeffree homes on the Saanich Peninsula. The program creates opportunities for individuals to get out into the community, build connections, discover new interests, and enjoy memorable experiences together. Whether exploring favourite destinations throughout the Victoria area, setting off on a spontaneous road trip, trying an exciting new activity, or simply enjoying one another's company, the individuals approach each adventure with enthusiasm and a wonderful sense of fun. These shared experiences strengthen friendships, foster a sense of belonging, and create plenty of laughter, stories, and special memories along the way.









Employment Services

For over 30 years, Employment Services has helped people find and keep meaningful jobs by building strong employer relationships, promoting inclusive workplaces and focusing on each person's abilities.

More than 15 years ago, Mike Chadwick, then Deputy Chief Constable of the Saanich Police Department, learned about inclusive hiring taking place at the Delta Police Department under Chief Constable Jim Cessford. Delta Police had hired an employee with an intellectual disability to manage confidential shredding in its administrative department.

The idea sparked a question for Mike: How could the Saanich Police Department create meaningful employment opportunities for people with intellectual disabilities?

Finding the answer required some creativity. As a unionized workplace, the department needed to identify work that was not already assigned to another employee or bargaining-unit position. Mike saw an opportunity in the maintenance of the police fleet.

At the time, department members were responsible for keeping their vehicles clean. Officers regularly had to step away from their community duties, drive to a commercial car wash, wait for the vehicle to be cleaned and then return to service. Across a fleet of dozens of vehicles, the department was covering not only the cost of each wash, but also the significant amount of staff time spent travelling and waiting.

Bringing the work in-house offered a practical solution. The Saanich Police Department could reduce costs, keep officers available for their important work in the community and create meaningful paid employment at the same time.



58 Employment Services Program participants

Mike Chadwick worked closely with the department's finance team to calculate the costs of staffing, supplies, water and equipment. From the beginning, it was important that the employees doing the work were properly compensated and paid fair wages for their time.

The Saanich Police Car Wash began with a small but mighty crew of two employees. Over time, it grew to employ as many as five people each season during the dry-weather months.

From 2021 to 2025, the car wash was staffed by youth participating in Community Living Victoria's IMPACT Youth Employment Program. These positions provided real wages, practical workplace experience and an opportunity for young people



with intellectual disabilities and autism to build their skills, confidence and pride in their work. When CLV honoured the Saanich Police Department as its 2024 Employer of the Year, the car wash was celebrated as an outstanding example of what can happen when an employer looks beyond traditional hiring practices and recognizes the contribution people of all abilities can make.

Each season, CLV Employment Services works closely with Saanich Police members who act as liaisons for the car wash crew. Officers Paul Douglas, Kevin Nunn, Steve Eassie and, most recently, Leanne Rowan have provided invaluable support and made each new crew feel genuinely welcome.

Their behind-the-scenes work keeps the operation running smoothly. They ensure the crew has soap, hoses, spray nozzles, brushes, chamois, microfibre cloths and squeegees. They also let police members know when the crew will be on site so vehicles can be lined up and ready for washing each Tuesday and Thursday.

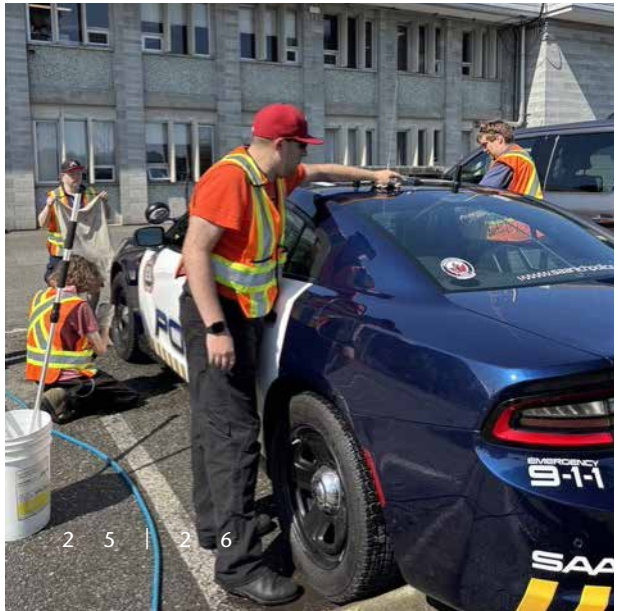
The partnership has also shown the value of being flexible and finding a way forward when circumstances change. When severe water restrictions were introduced across the Capital Regional District, washing the vehicles was no longer possible. Rather than suspending the work, the team changed course. The crew continued working by cleaning the windows and mirrors of the vehicles—learning firsthand that workplaces sometimes need to adjust quickly while employees remain flexible and focused on what can still be accomplished.

The financial and operational benefits to the department are clear, but the greatest impact of the partnership cannot be measured through cost savings alone. Every shift creates opportunities for police members and the car wash crew to talk, laugh and get to know one another. What may begin as a quick conversation beside a vehicle can grow into familiarity, trust and genuine connection over the course of a season.

For police members who may not have previously spent much time with people with intellectual disabilities or autism, these interactions build understanding and confidence. That experience helps officers communicate more comfortably and effectively when responding to calls involving people with disabilities in the wider community.

Police work can also mean repeatedly responding to difficult and challenging situations. The relationships formed with the car wash crew offer members a different kind of interaction—one built around teamwork and shared pride in a job well done. These connections are a welcome reminder of the positive relationships at the heart of community policing.

The experience is equally meaningful for the crew. Alongside the income, skills, routine and sense of purpose that employment brings, the crew develop positive personal relationships with police officers. Television, movies and news coverage often show





policing through moments of conflict or crisis. Through the car wash, employees get to know officers as approachable members of their community—people they can talk with, work alongside and turn to when they need help.

There is also a special sense of pride that comes with being part of the Saanich Police Car Wash crew. The crew know their work matters. They are helping to maintain the police fleet, supporting officers to remain available in the community and contributing to an important public service.

That pride was recognized in a memorable way this summer, when the car wash employees were presented with Challenge Coins by Chief Constable Dean Duthie in appreciation of their service. Challenge Coins are traditionally presented by police and fire department leaders as a special symbol of recognition, belonging and gratitude for an individual's contribution. Receiving one is a meaningful honour and showed the crew just how much their work and presence are valued by the department.

What began as a creative solution to a practical workplace need has grown into a partnership that has lasted for more than one and a half decades—one built on fair employment, mutual respect and the relationships formed between people who may not otherwise have had the chance to know one another.

Youth Services

TEEN COMMUNITY CONNECTIONS

Teen Community Connections (TCC) is a community-based after-school and day camp program for youth between the ages of 13 and 18 with intellectual disabilities and autism. Our support helps them make friends, develop social and life skills, and engage with their community.

What a year this has been at TCC. We welcomed some new teens and staff, explored interesting places, tried out new skills, and strengthened amazing friendships.

Through support from our Foundation Board, we hosted some evening sexual health education sessions with Landa Fox of Positive Connections. Positive Connections has been a great resource for us throughout the years. Landa has provided numerous training sessions for our staff, and many of our teens have experienced her workshops through sessions in School District 62. We were grateful for the opportunity to expand the connection this past year.



During the evening sessions, the teens learned important information about relationships, personal safety, privacy, and healthy boundaries. Families were given resources and support to continue the conversations at home, promoting ongoing learning and connection for their teens. Instruction was tailored to meet the needs and interests of the teens involved, and included materials that provided clear and respectful language for our teens to model.

To build physical literacy, we swam, explored parks and trails, played tag and ball games, climbed rock walls, and paddled on the lake. We also tried karate, golf, tennis, trampolining, and powerlifting with Power Legion Gym. Our teens stayed active throughout the year.

We nurtured our creativity through dance, music therapy, outdoor concerts, karaoke, and music bingo.

We strengthened friendships through games of Uno, puzzles, and plenty of laughter and conversation.

Each day at TCC brought laughter, connection, and opportunities to learn and grow. We are grateful to our experienced staff, who support teens with respect, compassion, and fun while mentoring new team members. As several staff move on, they leave a strong foundation for the year ahead. Through meaningful relationships, engaging activities, and personal achievement, our teens will continue to grow and shape their futures.





Inclusion, Support, Belonging

This was an exciting year for the CLV Foundation, filled with new opportunities for community connection and meaningful progress toward our goals.



Anne Lasinsky,
CLV FOUNDATION PRESIDENT

DIRECT MAIL CAMPAIGN

We built on the success of our **Reach for the Stars** campaign and reached new fundraising heights. The generosity of our donors, supporters, and community partners strengthened our ability to create opportunities and make a lasting difference in the lives of the people we support. We are deeply grateful to everyone who contributed and helped share our message.



GRANTS RECEIVED & DISBURSED

We were also honoured to receive a significant grant from the **Victoria Foundation**. This generous investment recognized the value of CLV's work and supported the purchase of a new vehicle. Replacing our aging vehicles has been an important priority in helping to keep our programs and services moving forward.

Our **summer grant** program was another highlight. Through the program, more than a dozen people supported by CLV received individual grants to pursue personal goals, explore new opportunities, and participate more fully in their communities.

COMMUNITY SPIRIT

Community spirit was on full display throughout the year.

- Our **car show** was once again a wonderful celebration, complete with a **BBQ** that brought everyone together for great food and conversation. Special thanks to Thrifty Foods for generously donating all the food, and to Tecnet and Williams Automotive for sponsoring the event.
- The **Moss Street Market** also gave us the chance to connect with neighbours and introduce more people to the Foundation's work.
- The Foundation was also thrilled to host its **annual BBQ** in July. Although the weather did not fully cooperate, everyone enjoyed coming together to share a meal and enjoy music performed by Dustin Childs and Peter Bourne. The event was a wonderful opportunity to connect, celebrate, and enjoy time together as a community.



- More than 45 members of the CLV community also came together as Team CLV to walk, run, and wheel the **TC10K**. Together, we raised funds, increased awareness, and had plenty of fun along the way.
- Our annual **tree-chipping** event raised significant funds and attracted excellent media attention, with special thanks to Capital Tree Service for generously donating its truck and time.



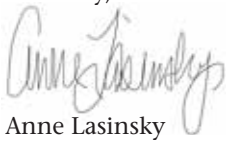


THANK YOU!

These achievements belong to our entire community. We are grateful to our volunteers, donors, partners, families, and friends, whose commitment makes this work possible. We are proud of what we accomplished together and look forward to carrying this momentum into the year ahead.

If you are passionate about strengthening our community and helping create new opportunities for people supported by CLV, ***we invite you to consider joining the CLV Foundation Board.*** Your experience, ideas, and commitment can help us build on this momentum and make an even greater impact.

Sincerely,



Anne Lasinsky

Community Living Foundation
Board President

CLV FOUNDATION BOARD OF DIRECTORS

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Jacquie Parker
Don Taylor
Nicole Woods

















In Loving Memory of Patricia Mckinnon

November 6, 1943 – August 29, 2026



We were all deeply saddened by Pat's passing.

Pat brought colour, music, laughter, and love to the Burnside home from the moment she arrived in July 2021. Her adventurous spirit, warm smile, infectious laugh, and unmistakable sense of style drew people to her, and she welcomed everyone with genuine curiosity and kindness.

Pat delighted in karaoke, theatre, community outings, celebrations, and sharing stories about her life and family. Even as dementia changed the way she communicated, her joyful spirit and remarkable ability to connect with others remained.

Burnside is quieter without Pat, but the warmth, happiness, and cherished memories she shared will endure. All who knew and supported her are grateful to have been part of her journey.

Special thanks go to the entire Burnside team for their exceptional care and unwavering commitment to ensuring Pat lived a full and joyful life, surrounded by compassionate support until her passing.

Community Living
VICTORIA

CELEBRATING 71 YEARS

We couldn't do it without you.

We acknowledge the financial support of the Province of British Columbia.

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CFAX SANTAS ANONYMOUS

McADAMS Foundation

United Way

3861 Cedar Hill Cross Road, Victoria, BC V8P 2M7
☎ 250-477-7231 250-477-6944
info@clvic.ca www.communitylivingvictoria.ca